

Terms and Conditions

To secure your date in the calendar, you must sign and return this document along with any deposits required.

10 Years guarantee on all uPVC products supplied and fitted, dry ridge systems, new roofs, warm roofs and flat roofs. Please keep hold of this document as it will also act as your 10 year guarantee starting from the completion of work carried out. Please note the guarantee does not cover storm damage or blockages caused by debris (i.e. leaves etc) There will be a call out charge to clear gutters or pipes. Mortar replacement and minor roof repairs are also not covered by the guarantee. Work starting before the fourteen day cooling off period has finished. Should you decide to cancel, you may be asked to pay for any works carried out and materials used prior to the cancellation. If you have agreed in writing that work can commence prior to the 14 day cancellation period, and you subsequently cancel in accordance with your rights, you are advised that reasonable payment may be due for works carried out. You will be asked to confirm in writing that you agree for work to commence before your cancellation period expires. Any issues traced after insulation/rubbish removal will be additional to quote and discussed at time of identification. Any additional works identified extra to the quoted items is chargeable, and will be discussed and quoted prior to action then charged in addition to the figure originally billed. These items are shown as additional items on your invoice.

Customer cancellation rights:

You have the right to cancel this contract within 14 days without giving a reason. The cancellation period will expire 14 days from the date of the conclusion of the contract. To exercise the right to cancel you must inform us, Weathershield Roofing, of your decision to cancel this contract by a clear statement (e.g. letter, email). To meet the cancellation deadline, it is sufficient for you to send your communication concerning your exercise of the right to cancel before the cancellation has expired. If you requested to begin the performance of services during the cancellation period, you shall pay us an amount which is in proportion to what has been performed until you have communicated to us your cancellation from this contract, in comparison with the full coverage of the contract.

Signature of approval:

By signing a contract in person or accepting via email you agree to Weathershield to carry out work on the property at the price agreed.

All legal title and property in all materials supplied will remain the property of Weathershield Roofing until payment is received in full and until then it may be removed by Weathershield Roofing or its agents at any time. All salvage materials removed from the site shall become the property of Weathershield Roofing and will be allowed for in the quotation costs at our discretion. Any internal plaster disturbed over fixings whilst carrying out repairs are not our responsibility and we are not liable for the making good of such disturbance.

We reserve the right to display advertising sign boards at your site whilst work is being carried out.

You agree to allow us access to your property for vehicles and tools required to carry out works.

Any scaffolding required will be done so in accordance with the current health, safety and welfare regulations. The client shall not have access or permit any third party access to the scaffold erected by ourselves whilst at your premises.

30% of the quoted fee of all quotes over £3000 is to be paid in advance of works commencing to ensure your preferred booked diary slot. This is a non-refundable materials deposit. Final payments of monies owed and balancing payments must be paid on the day of completion of works. Scaffold will be removed once payments are settled in full. Price quoted is job price not time/days worked. Late payments are subject to daily late payment interest as per UK Government guidelines. Currently 8% plus base rate.

Call out charges

There is no call out charge for a survey or assessment of work for direct acceptance. Insurance quotes are chargeable at £150. Should you book a time slot for a survey and not be available there will be a £50 call out charge.

Dangerous materials

In the event of any dangerous materials being discovered by us the contractor, we shall not have any responsibility to deal with the dangerous materials and reserve the right to cancel the contract by giving notice to you the client. No responsibility rests with us the contractor for the removal of any dangerous or hazardous substances unless by prior agreement.

Other exceptions, should another contractor/company survey or carry out works to the site this will null and void your warranty to any works Weathershield Roofing has competed on your behalf.

Thank you for your valued custom. Contact email : samsonhibbs@gmail.com Tel : 07863845859

To secure your booking slot a 30% deposit is required upfront on quotes over £3000 to

Account: Samson J Hibbs Sort code: 11-07-30 Account no: 12058566

Name	Signature	Date

Many thanks for your custom from all the Weathershield Team

If you have any questions or concerns regarding the terms and conditions or queries regarding your invoice please notify us immediately.